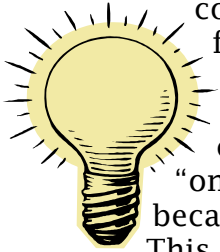


How 'bout a little HISTORY?

Our "Phone Army" was officially launched on August 5, 1996. We borrowed the terrific idea from a neighboring AA area. Replacing the costly answering service for ALL the nights and weekends was no easy task. Ensuring the caller that it is always "one of us" who answers became the rallying point. This worked to motivate a bunch of really dedicated folks to create the system we use today. And it's been going strong ever since!



What exactly IS the PHONE ARMY anyway?

When someone calls the "Alcoholics Anonymous" number found in their phone directory, the person who answers is either a member of the Phone Army or they are a volunteer at your local Intergroup Office who answers the phone during office hours. The Intergroup Office hours are Monday thru Friday, 9:00 am to 4:30 pm. The rest of the time (nights, weekends and holidays) the Phone Army folks are answering the calls, through thick or thin, all year long. They make sure the hand of A.A. is always there.



How does it actually WORK?

The feature "Call Forward", permits all calls to Alcoholics Anonymous to be transferred so it rings at a person's house. When the office closes, the phone is transferred to the first person who answers it during their "shift" ~ a few hours. Afterwards, that person then forwards the phone to the next person, who has it for their shift. It is eventually forwarded to someone who has it overnight until the office takes it back in the morning. It's really quite simple! By the time a weekend passes, the phone calls have most likely been answered from all over the county, unbeknownst to any caller!

OH-OH, what if something goes terribly WRONG?

About the only thing that can go wrong is that someone suddenly can't cover their shift or isn't home when it's time to forward the phone. No need to panic, that's what the "Emergency List" was created for! This is a list of folks, that, when called in an emergency, will do their best to say "YES!" to filling an unexpected vacant shift ~ usually just four hours. If you prefer, you

**Easy
Does
It!**

can sign up and be on just the emergency list. This can be an easy way for you to "try it on". We can always use more folks who are good in a pinch.

How is the PHONE ARMY different from the TWELVE-STEP LIST?

This is a common point of confusion and an excellent question! The Phone Army answers the phone to give out information about meeting times and locations or arranges for any help needed by the 12-Step volunteers. The 12-Step list is used by both the Office Volunteers and the Phone Army folks for making all those arrangements for help. Suggested sobriety for 12-Step work is one year. The Intergroup office has practical information and guidelines for this most rewarding service work. Talk it over with your sponsor and if you're interested, call 724-2247 or 633-0052. We'll put your name on the 12-Step list. Oh, and it's perfectly okay to be on both the 12-Step list and in the Phone Army too. See the 12-Step pamphlet for more information.

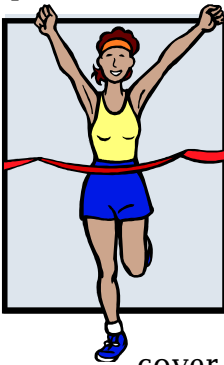


Who is the PHONE ARMY?

The Phone Army is managed by a trusted servant who is elected as the Phone Army Director. They keep an up-to-date people list and a monthly calendar/schedule that shows precisely who is on each shift. The Phone Army volunteer has a regular weekly shift and/or is on the emergency list. The suggested length of sobriety is months.

Hey, How do I ENLIST?

If you haven't run across the "Director" or someone in the Army, just call 724-2247 or 633-0052. We can make sure you connect with the person in charge. You must have a working phone of course (cell phones are okay). You'll be given a



"New Recruit" packet either by mail or from our website. Included are some basic, easy-to-ready suggestions, a set of meetings maps and the 12-Step list. It would be good if you're prepared to

cover a four-hour shift each week for three months. Many folks stay for several years once they see how fun, easy and rewarding it is. Sign up now and you'll begin receiving all the "feel-good" benefits of being a part of something that really, really counts!

Hmmm, I'm still NOT SURE?

Don't fret . . . we won't stick you out there in the trenches by yourself!! We show you how to transfer the phone (it's much easier than you think) and fill you in on what to do, how to use your new recruit packet and don't forget, you'll have a whole bunch of names and phone numbers of "seasoned" folks who will help you out **anytime**. Just like in A.A., you are not alone. So join us as we trudge that road of happy destiny, if only on the telephone!



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The Phone Army



Wants You!